

## CDI Services

Accurate and comprehensive patient health records are paramount. If it isn't documented, it wasn't done and can't be coded.



### What We Offer

KIWI-TEK's CDI services focus on the providers. We believe building trust with providers is priority number one. With patient care as their main responsibility, our team works hard to make sure they can easily understand what it means to under document, over document, and correct code selection. When it comes to CDI, it's about keeping physicians and coders informed, and we are here to do just that. We do this by keeping lines of communication open between providers and coders. Providers want to talk about their work, and we provide opportunities to allow them create conversations for coders to understand.

### Why KIWI-TEK for CDI

- Reduce physician abrasion with expert assistance:
  - Keep up with documentation requirements and ongoing changes
  - Obtain documentation clarifications in patients' charts and help with query responses
  - Accurately reflect severity of illness to improve hospital/physician performance profiles
- Help ensure accurate coding and billing by obtaining documentation clarification concurrently
- Reduce post-discharge coding queries and provider deficiencies
- Document for quality and appropriate revenue

20

years providing remote coding services

500+

domestic certified coders (average of 13 years experience)

100%

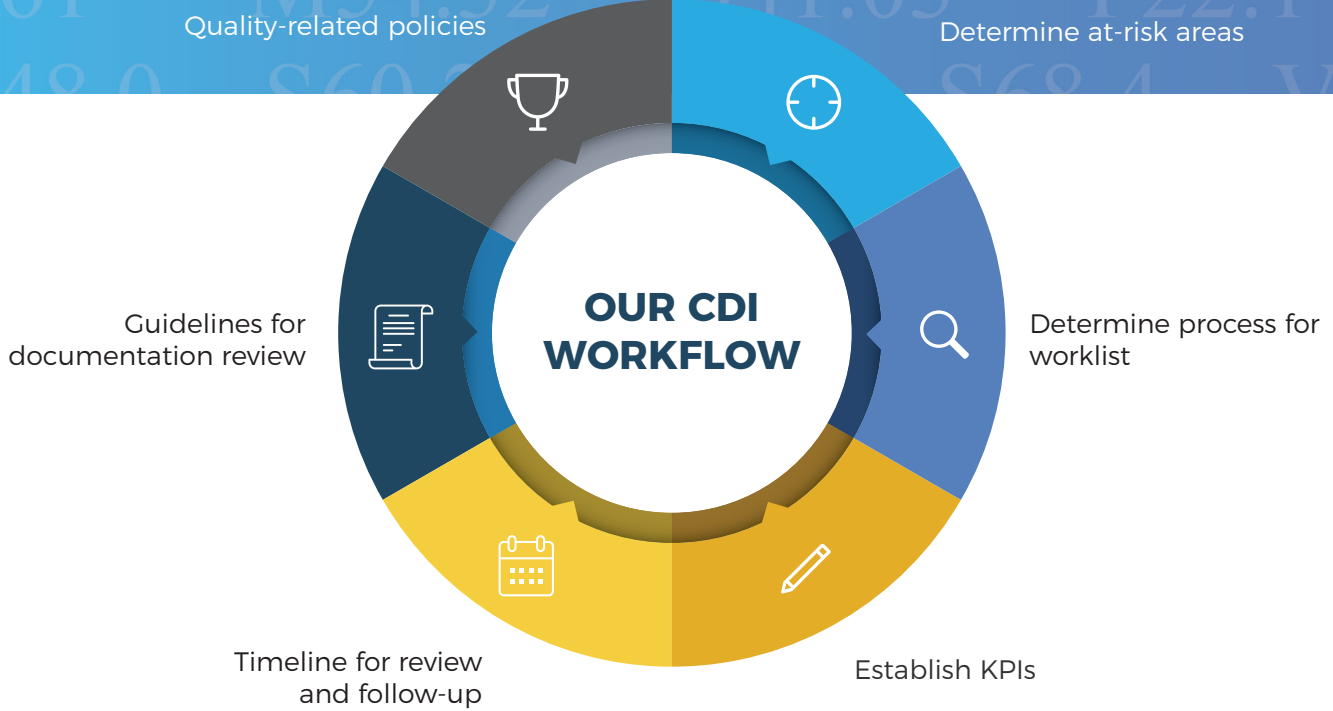
remote coding

38

coding managers and auditors (average of 15 years experience)

100%

domestic



## KIWI-TEK's CDI Experts

Our team of CDI experts know how to capture clinical terms recognized by providers and required by Medicare, Medicaid and other payors for coding, billing and reimbursement. Here are a few soft skills that make KIWI-TEK's CDI professionals the best in the industry:

- Experienced, credentialed, domestic CDI experts
- Collaborative approach to all discussions
- Cohesive voice and message with the clinical staff and providers
- Advanced clinical knowledge
- Expert coding knowledge

## Financial Benefits

Improving quality of care is paramount in all of our CDI partnerships. It is also always our goal to help generate additional reimbursement by improving documentation, optimizing physician workflow and identifying additional coding opportunities. Our CDI program not only pays for itself, but delivers incremental revenue to your organization. We document these improvements and provide measurable results.

## Specialties We Serve

Too many to list! We currently service over 47 different profee specialties, as well as facility account types. Our team looks at documentation and talks to providers to compare what they're doing. For instance, is what the surgeon wrote and what they communicate the same when you have conversation? Then we present findings as education to coding staff.

Ready to build relationships and celebrate CDI wins? Schedule time to speak with our CDI expert Leticia White, RHIA, CPC, COC, CPC-P. Visit [kiwi-tek.com/consultation](http://kiwi-tek.com/consultation)

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