

# Q&A



## How has your career grown since starting in this industry?

I began my coding career specializing in interventional radiology and cardiology. Although the constant changes kept me on my toes, I had a desire to expand my knowledge. Working for KIWI-TEK has allowed me to experience several areas of coding outside my specialty, including inpatient, outpatient, surgeries, E/M, auditing, and even some billing. I am still learning new things even after all these years!

## What advice do you have for new coders joining the field?

Use your resources! Coding is often complicated and confusing. Codes and guidelines are constantly changing, and it is sometimes difficult to keep up. I use CPT Assistant and Coding Clinic daily.

## What was your biggest takeaway from COVID-19 as a medical coder?

We all know coding is an ever-changing field, but COVID-19 still surprised us. We all got to experience the creation of new codes and guidelines without the benefit of time to work out the kinks. Keeping up with the latest information was the key to accurate coding. KIWI-TEK management has always been great about communicating updates and changes, and COVID-19 was no exception.

## What do you think makes KIWI-TEK different from other coding companies?

KIWI-TEK is the only coding company I have worked for, so I can't say how it's different. I can say that I love the flexibility and autonomy I have experienced with this company. Management is so helpful and always makes me feel appreciated. Also, I like that monthly compliance reviews provide timely feedback on my performance.

## What do you like to do in your spare time? Any hobbies?

I joined a pool league a few years ago, so I spend a good bit of my free time working on my game. My team's name is "Bukowski's" we are currently in 2nd place!

## Employee Spotlight:

Loree Luna, CIRCC,  
Outpatient Coder

### What do you do at KIWI-TEK and how long have you worked here?

I have been with KIWI-TEK for nine years and have worked for several clients in various capacities. I currently code outpatient surgery and interventional radiology accounts.

### What was your first job?

My first coding job was at a local hospital in my hometown. I was a tech in the cardiac catheterization lab and acquired the responsibility of entering charges for my department. While learning the intricacies of cardiology and interventional radiology coding, I fell in love with the field. Eventually, I moved to the coding department and then to KIWI-TEK.

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We are growing! Join a company culture where people are encouraged to ask questions, learn from their peers and above all, enjoy their important role as a medical coder.

**[KIWI-TEK.com/medical-coding-jobs](https://www.kiwi-tek.com/medical-coding-jobs)**

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