

# Q&A



## Employee Spotlight:

Sheena B.,  
Coding Auditor

### What do you do at KIWI-TEK and how long have you worked here?

I have been with KIWI-TEK for 15 years. I work as a coding auditor, which includes reviewing coded charts for our coders and providing feedback and education.

### What was your first job?

My first coding job was at a local hospital coding lab requisition, where I applied diagnosis codes.

### How has your career grown since starting in this industry?

When I started coding, I was coding the simplest charts. After additional training and education, I began coding inpatient charts for a trauma 1 medical facility. Now I audit all patient types from IP facility to Pro-fee charts.

### What advice do you have for new coders joining the field?

Be persistent in your job search! Continue to learn any patient type/position that you can. Always be willing to learn and grow.

### What was your biggest takeaway from COVID-19 as a medical coder?

My biggest takeaway from COVID-19 was the need to be flexible and adaptive to changes in our roles as well as coding.

### What do you think makes KIWI-TEK different from other coding companies?

KIWI-TEK truly cares about its team members by providing opportunities for the team to advance. KIWI-TEK also offers flexible schedules and accommodations for training on-site specifics to coding changes.

### What do you like to do in your spare time? Any hobbies?

I enjoy spending time with my family and going to church. I love sewing and crafting.

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We are growing! Join a company culture where people are encouraged to ask questions, learn from their peers and above all, enjoy their important role as a medical coder.

**[KIWI-TEK.com/medical-coding-jobs](https://www.kiwi-tek.com/medical-coding-jobs)**

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