YOUR
CODING AUTHORITY

KIWI-TEK™

CDI Services

Accurate and comprehensive patient health records are paramount - if it isn't documented, it wasn't done and can't be coded.

What We Offer

KIWI-TEK's CDI services focus on the providers versus the coders. We believe building trust with providers is priority number one. With patient care as their main responsibility, our team works hard to make sure they can easily understand what it means to under document, over document, under code or over code.

When it comes to CDI, it's about physicians and coders always being informed, and we are here to do just that.

We also partner with coding teams to ensure optimal documentation. We do this by keeping lines of communication open between providers and coders. Providers love to talk about their work. We provide opportunities to let them create conversations for coders to understand. This plays a big role in CDI.

KIWI-TEK's CDI Experts

Our team of CDI experts know how to capture clinical terms recognized by providers and necessary by Medicare, Medicaid and other payors for coding, billing and reimbursement. Here are a few soft skills that make KIWI-TEK's CDI professionals the best in the industry:

· Social
· Communication style
· Clinical knowledge
· Coding knowledge

20
years providing remote coding services

500+
domestic certified coders (average of 13 years experience)

100%
remote coding

38
coding managers and auditors (average of 15 years experience)

100%
domestic

OUR CDI WORKFLOW

- Determine at risk areas
- Determine process for worklist
- Establish KPI's
- Timeline for review and follow-up
- Guidelines for documentation review
- Quality-related policies

Specialties We Serve

Too many to list! We currently service over 47 different profee specialties, as well as facility account types. Our team looks at documentation and talks to providers to compare what they're doing. For instance, is what the surgeon wrote and what they communicate the same when you have conversation? Then we present findings as education to coding staff.